



CHAMPIONING BETTER GOVERNMENT PERFORMANCE

# OSIG NEWS

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## OSIG MEETS ALL MAJOR STANDARDS IN PEER REVIEW

The Association of Inspectors General (AIG) Peer Review Team (PRT) unanimously concluded that the Virginia Office of the State Inspector General's (OSIG) Investigations Unit, Behavioral Health and Developmental Services (BHDS) Unit, and Audit Division complied with the major standards set by the AIG Principles and Standards for Offices of Inspector General (Green Book) and the Generally Accepted Government Auditing Standards (GAGAS) (Yellow Book) issued by the U.S. Government Accountability Office (GAO). The peer review, OSIG's first, was conducted this fall.

State Inspector General Michael C. Westfall said the peer review confirmed that OSIG's work adheres to professional standards and includes quality controls to ensure that the agency's work is of the highest possible quality. "The Peer Review Team said the Audit Division demonstrates a strong commitment to producing high quality work and a culture of continuous process improvement," said Westfall. "The team also commended OSIG on the creation and implementation of our BHDS Complaint Line, which enables us to provide a better service to the public concerning behavioral health matters."

The PRT analyzed existing manuals, policies and procedures; sampled closed investigative, audit and/or inspection and evaluation reports, files and other administrative records; and conducted interviews with management, investigators, auditors and external partners, among them the Office of the Governor.

"The Peer Review Team said our investigations staff have developed highly effective working relationships with the Chief of Staff, Secretary of Administration, Virginia State Police and the Attorney General's Office," said Westfall. "Our stakeholders said our investigations reports were useful and detailed, and that our staff possessed the skills to carry out their responsibilities. The team also said that investigations staff was well-qualified and highly professional. The Peer Review Team indicated that our relationships and mission were working well and that OSIG had the independence to perform its duties."

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Established in 2012, the Virginia Office of the State Inspector General manages the State Fraud, Waste and Abuse Hotline; conducts investigations and performance audits of state agencies; provides training and standards for the commonwealth's internal audit programs; and conducts inspections and reviews of Virginia Department of Behavioral Health and Developmental Services-run facilities and programs.