



CHAMPIONING BETTER GOVERNMENT PERFORMANCE

OSIG NEWS

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OSIG Manages More Investigations and Behavioral Health Cases in FY 2020

OSIG Releases FY 2020 Annual Report

The Virginia Office of the State Inspector General (OSIG) released its Fiscal Year 2020 Annual Report to the Governor and General Assembly, reporting that the number of cases opened by OSIG's Investigations Unit more than doubled this year, from 23 to 51. The number of complaints to the Behavioral Health and Developmental Services (BHDS) Complaint Line, which has expanded to an online complaint form in addition to the toll-free number, also more than doubled from 269 to 603 and were processed timely by OSIG's BHDS Unit. In its three performance audits published this year, the Audit Unit issued 36 findings and 70 recommendations for improvements, more than double last year's numbers.

"OSIG's numerous investigations and audits of executive branch agencies resulted in many recommendations for improved internal controls, efficiency and effectiveness," said State Inspector General Michael C. Westfall. "We are also proud of the way the BHDS Unit has managed the large increase in contacts with the Complaint Line."

OSIG also reported that it received high marks from the Association of Inspectors General Peer Review Team that conducted OSIG's first peer review in fall 2019. The team unanimously concluded that OSIG's Audit and Inspections Division and its Investigations and BHDS units complied with the major standards set by the AIG Principles and Standards for Offices of Inspector General and the Generally Accepted Government Auditing Standards issued by the U.S. Government Accountability Office.

"The peer review confirmed that OSIG's work adheres to professional standards and includes quality controls to ensure that the agency's work is of the highest possible quality," said Westfall.

The published annual report may be found on the OSIG website [here](#).

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Established in 2012, the Virginia Office of the State Inspector General manages the State Fraud, Waste and Abuse Hotline; conducts investigations and performance audits of state agencies; provides training and standards for the commonwealth's internal audit programs; and conducts inspections and reviews of Virginia Department of Behavioral Health and Developmental Services-run facilities and programs.