



CHAMPIONING BETTER GOVERNMENT PERFORMANCE

OSIG NEWS

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OSIG COMMENDS DBVI FOR VENDING MACHINE PROGRAM

The Virginia Office of the State Inspector General (OSIG) performed an audit of the Department for the Blind and Vision Impaired Virginia Enterprise Business (VEB) Program to assess the Vending Facility program authorized by the Randolph-Sheppard Act. The Act provides persons who are blind or visually impaired with remunerative employment and self-support through the operation of vending facilities on federal and other property.

OSIG also sought to identify opportunities for improvement so VEB can better assist vendor operators in running their vending operations.

“VEB operates the program admirably by managing Randolph-Sheppard Act requirements and ensuring there is a surplus to support the vendor operators during the COVID-19 pandemic,” said State Inspector General Michael C. Westfall. “VEB is also analyzing additional business ventures in the event that vending services do not provide the necessary income for the vendor operators going forward.”

VEB is responsible for evaluating potential vending sites at federal and state buildings and can issue waivers when a location is not viable in accordance with program requirements. OSIG recommends that VEB develop policies and procedures for evaluating vending sites and develop processes to track and follow up on sites that are issued waivers in order to ensure VEB is notified of all potential opportunities.

“VEB needs to provide more oversight of the vendor operators’ monthly financial reports,” said Westfall. “Since the vendor operators took over VEB’s accounting in January 2018, no audits have been performed. Audits were to begin in spring 2020, but the pandemic and closure of many of the facilities prevented that.”

Read more about the performance audit [here](#).

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Established in 2012, the Virginia Office of the State Inspector General manages the State Fraud, Waste and Abuse Hotline; conducts investigations and performance audits of state agencies; provides training and standards for the commonwealth’s internal audit programs; and conducts inspections and reviews of Virginia Department of Behavioral Health and Developmental Services-run facilities and programs.