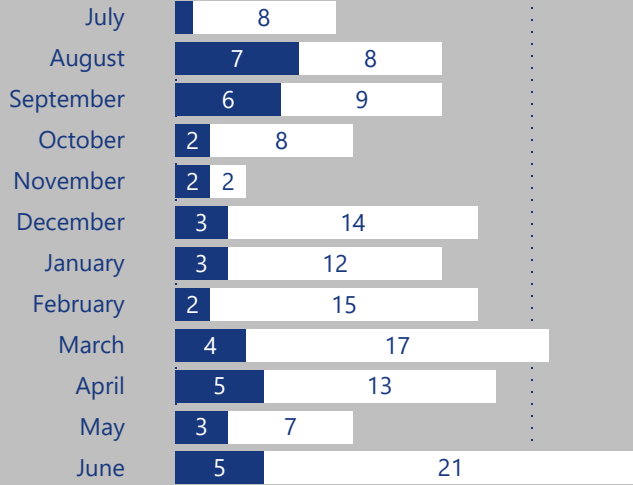




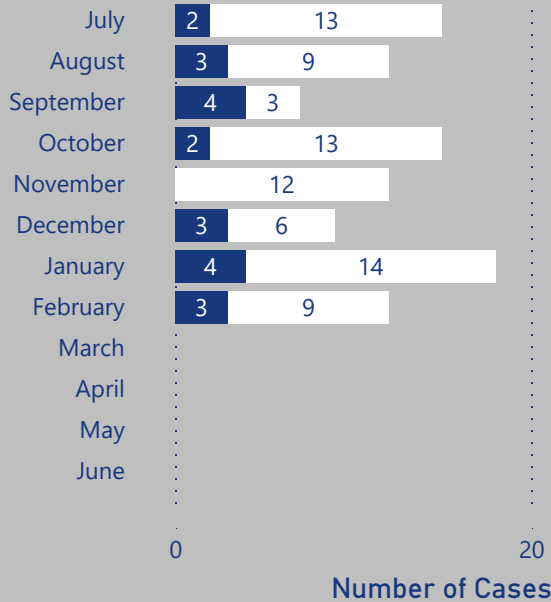
Case Resolution for Current and Prior FY

Outcome ● Substantiated ● Unsubstantiated

FY 2023

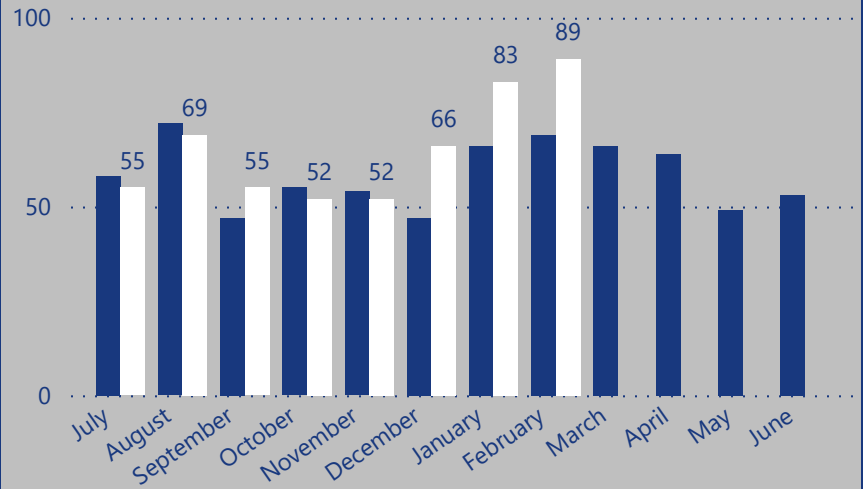


FY 2024



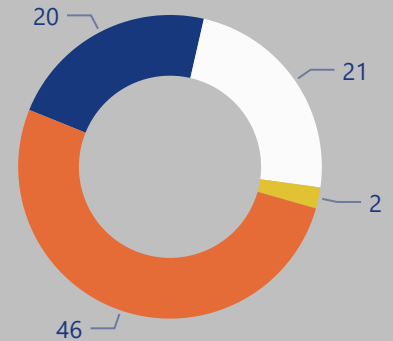
Complaints Received for Current and Prior FY

FY ● FY 2023 ● FY 2024



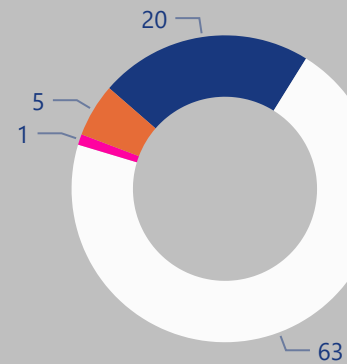
Complaint Intake for February

● Call
● Email
● U.S. Mail
● Web Submission



Complaint Disposition for February

● Agency - IA
● Agency - Info
● OSIG Criminal
● OSIG Hotline



Top Secretaries by Complaints Received in February

Secretary of Public Safety and Homeland Security	31
Secretary of Health and Human Resources	18
Secretary of Education	17
Secretary of Transportation	15
Secretary of Finance	2
Total	83

Top Agencies by Complaints Received in February

Department of Corrections	27
Department of Transportation	10
Department of Social Services	8
Department of Motor Vehicles	5
State Department of Health	5
Total	55

Top Allegations for Complaints Received in February

Other	39
Non-Compliance with Agency Policy	14
Safety/Security Concerns	12
Time Abuse	10
Noncompliance with Hiring Policy	8
Waste/Misuse of Funds	8
Total	91

Number of Complaints Logged by Secretariat for the Prior Twelve Months														
	FY 2023				FY 2024								Total	
Secretaries ▲	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb		
Secretary of Administration	3	3	1	2	1	3	1	2	3	2	2	1	24	
Secretary of Agriculture and Forestry	1		3		1	1		1		1	1		9	
Secretary of Commerce and Trade		2		6	3	1	1	1			2	1	17	
Secretary of Education	13	9	8	7	8	10	9	6	5	6	7	17	105	
Secretary of Finance	1			2	1	1	2	2	3	1	2	2	17	
Secretary of Health and Human Resources	14	16	11	15	15	17	11	13	14	13	17	18	174	
Secretary of Labor	6	10	3	3	7	1	4	4	1	2	9		50	
Secretary of Natural and Historic Resources	1	1	1			3	1	3	2	3	1		16	
Secretary of Public Safety and Homeland Security	16	9	10	8	12	19	14	13	8	22	33	31	195	
Secretary of Transportation	5	10	3	5	4	7	7	5	8	4	4	15	77	
Secretary of Veterans and Defense Affairs	5	1	1	1		2	2		3	2	1		18	
Total	65	61	41	49	52	65	52	50	47	56	79	85	702	

Legend

Number of Complaints

▲

Color Key

1-9

Green

10-19

Yellow

20+

Red