

## Over-the-phone Interpreting

**1. Dial: 1-855-293-8133**

**2. Select an Interpreter:**

For Spanish, **press 1**.  
For all other languages, **press 2**,  
and enter the 2-digit language code  
(See chart).

**3. Enter the 4-digit account#: 2722**  
VDH-OSIG

**The live agent will ask for:**

Caller's First and Last Names  
Department

**For 3-way calls:**

Ask the first person who answers (interpreter or  
call coordinator) to place the call.

**For Client Support: Press 0**

**Back-Up Interpreter Number: 1-866-386-1284**  
(Only use if interpreter is unavailable at primary number  
above)



## Document Translation



### Teamwork Assures Accuracy

A highly qualified interpreter first  
translates the document. The  
translation is checked by an expert editor, who  
verifies and refines the accuracy and grammar  
of the document in the target language.

### Sending Us The Work

Please direct documents to:

[translate@propio-ls.com](mailto:translate@propio-ls.com)

Provide in your correspondence:

- Your name and Phone number
- Your 4 digit account #: **2722**  
VDH-OSIG
- Instructions regarding the work
- Always specify if you want a quote first.

Language	code	Language	code
Albanian	47	French	26
Amharic	39	Fulani	36
Arabic	23	Georgian	82
Armenian	59	German	61
Bangla	58	Greek	68
Bengali	48	Gujarati	40
Bosnian	37	Haitian Creole	28
Bulgarian	67	Hakha-Chin	95
Burmese	21	Hakka-Chinese	87
Cambodian	51	Hebrew	90
Canadian French	55	Hindi	43
Cantonese	31	Hmong	44
Chin	32	Ibo	65
Chinese	24	Indonesian	70
Chin-Hakha	95	Italian	56
Croatian	92	Japanese	63
Dari	80	Karen	34
Dutch	84	Karenni	60
Farsi	33	Kinyarwanda	94
Filipino	73	Kirundi	53

Language	code	Language	code
Korean	30	Samoan	79
Kurdish	76	Serbian	62
Laotian	50	Serbo-Croatian	64
Lithuanian	69	Somali	29
Macedonian	93	Spanish	1
Mai Mai	78	Swahili	38
Malayalam	75	Tagalog	46
Mandarin	24	Tamil	85
Mandingo	89	Teddim	86
Marshallese	81	Thai	57
Mongolian	72	Tibetan	83
Nepali	25	Tigrinya	45
Oromo	96	Tongan	97
Pashto	77	Turkish	54
Persian	74	Twi	66
Polish	42	Ukrainian	71
Portuguese	35	Urdu	41
Punjabi	49	Vietnamese	22
Romanian	52	Yoruba	88
Russian	27	All other languages	99