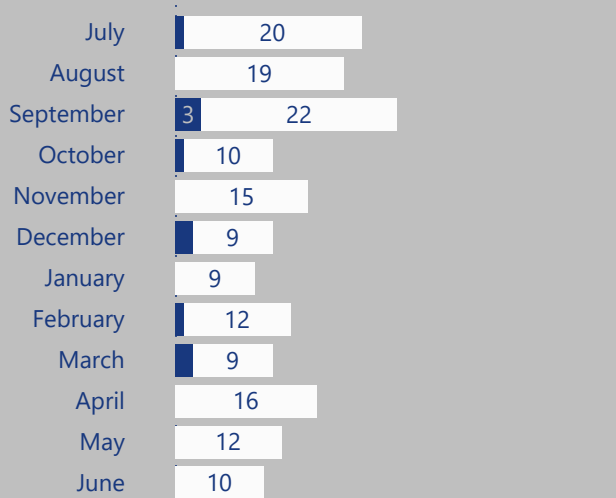


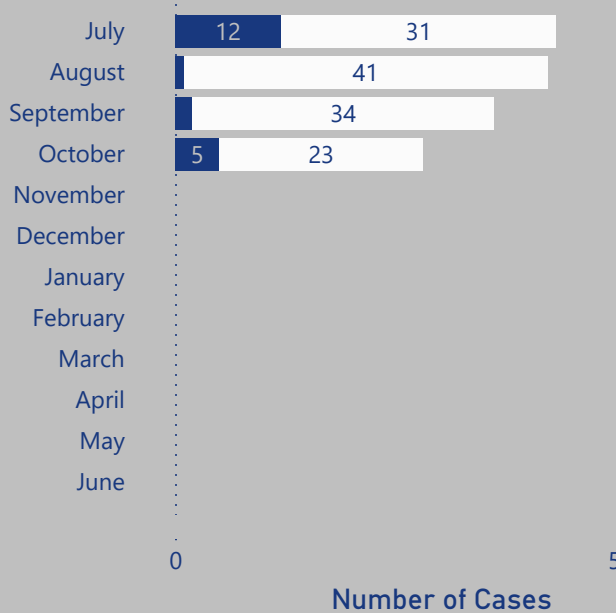
Case Resolution for Current and Prior FY

Outcome ● Substantiated ● Unsubstantiated

FY 2025

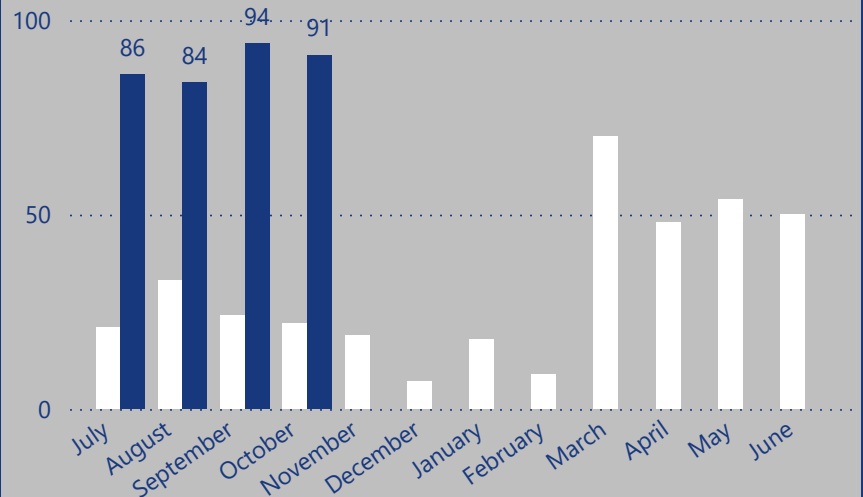


FY 2026



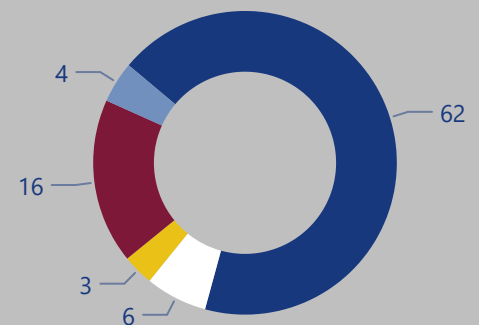
Complaints Received for Current and Prior FY

FY ● FY 2025 ● FY 2026



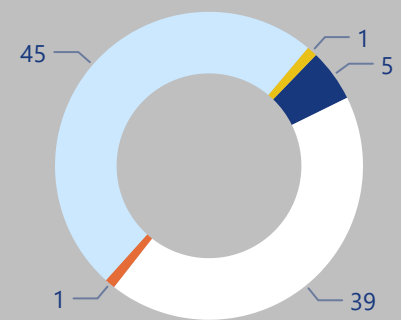
Complaint Intake for October

● Call
● Email
● Referral
● Voicemail
● Web Submission

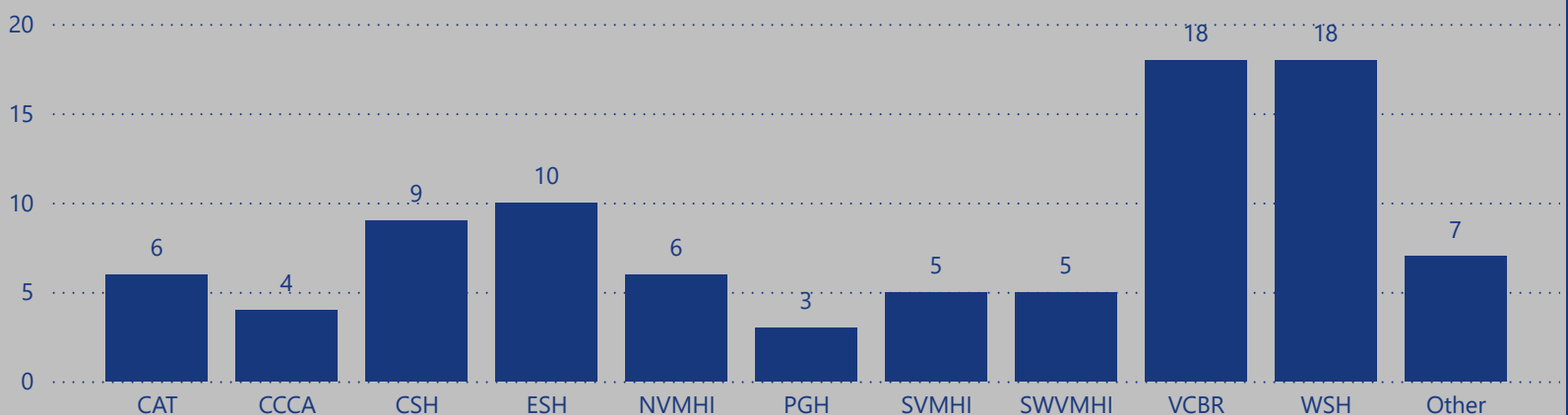


Complaint Disposition for October

● DBHDS - Action
● DBHDS - Info
● OSIG Criminal
● OSIG HCU
● Other



Complaints by Locations Received for October



Number of Complaints Logged by Facility for the Prior Twelve Months													
DBHDS Facility	FY 2025						FY 2026						Total
	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	
CAT			2		10	4	8	9	7	3	2	6	51
CCCA		3		3	2		9		2	1	3	4	27
CSH	1	1	1		6	3	6	10	16	11	13	9	77
ESH	2	1			11	10	7	5	12	7	7	10	72
HDMC				1	1		1		2	1			6
NVMHI			1	1	5	6	3	2	6	7	7	6	44
PGH			1		2		4	2	4	1	1	3	18
SVMHI	1	1			4	1	1	5		6		5	24
SVTC			1						1				2
SWVMHI	1		1		4	3	2	3	2	2	6	5	29
VCBR	4		3		6	8	1	3	16	27	34	18	120
WSH	9	1	6	3	12	9	9	8	15	13	14	18	117
Other	1		2	1	8	4	3	3	3	5	7	7	44
Total	19	7	18	9	70	48	54	50	86	84	94	91	630

Legend	
Number of Complaints	Color Key
1-9	Green
10-19	Yellow
20+	Red