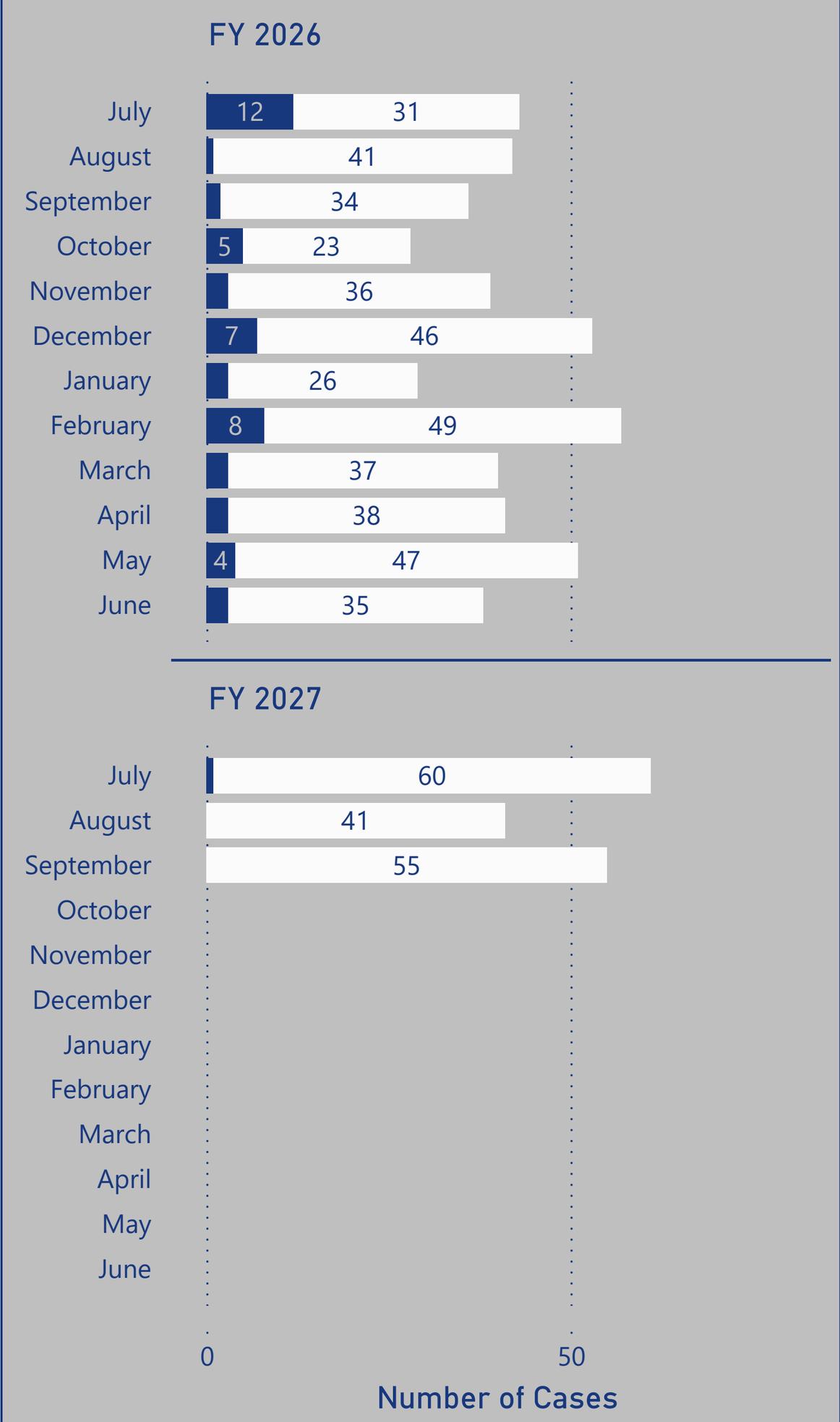
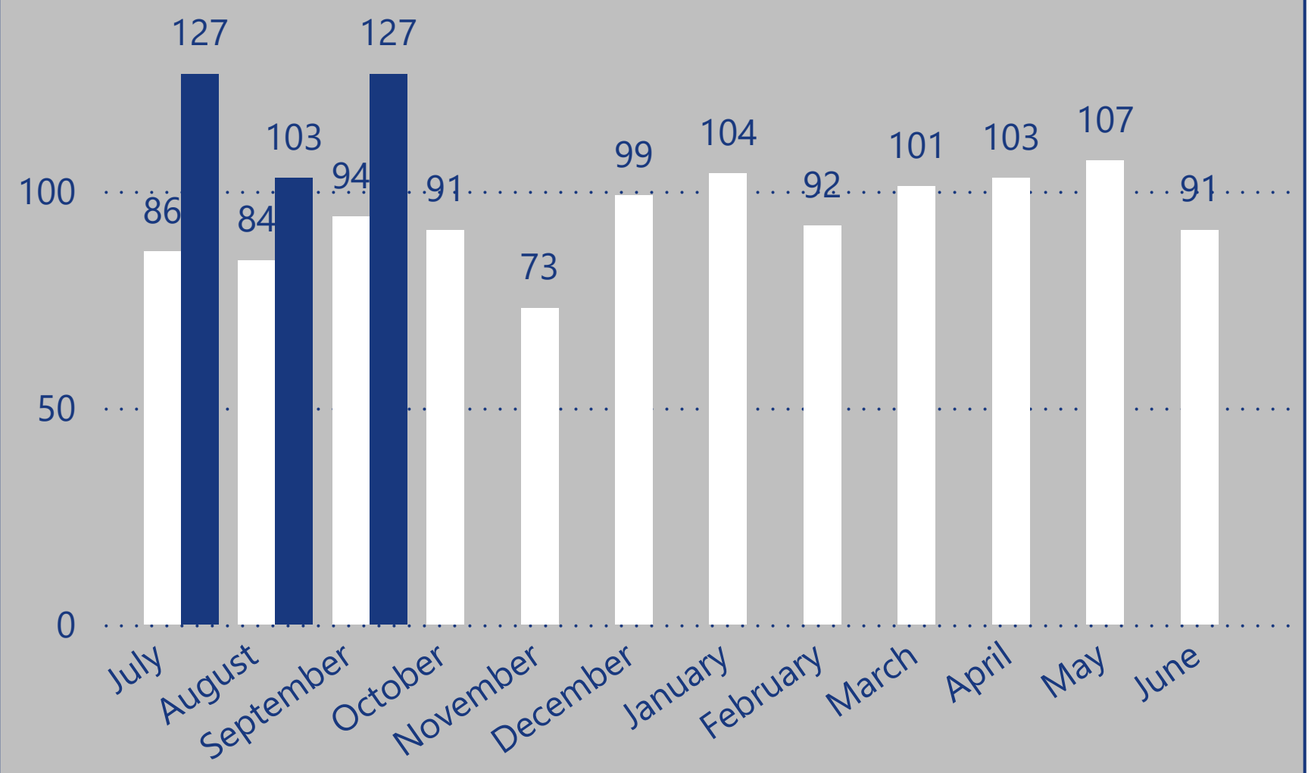
Healthcare Compliance Unit

September 2026

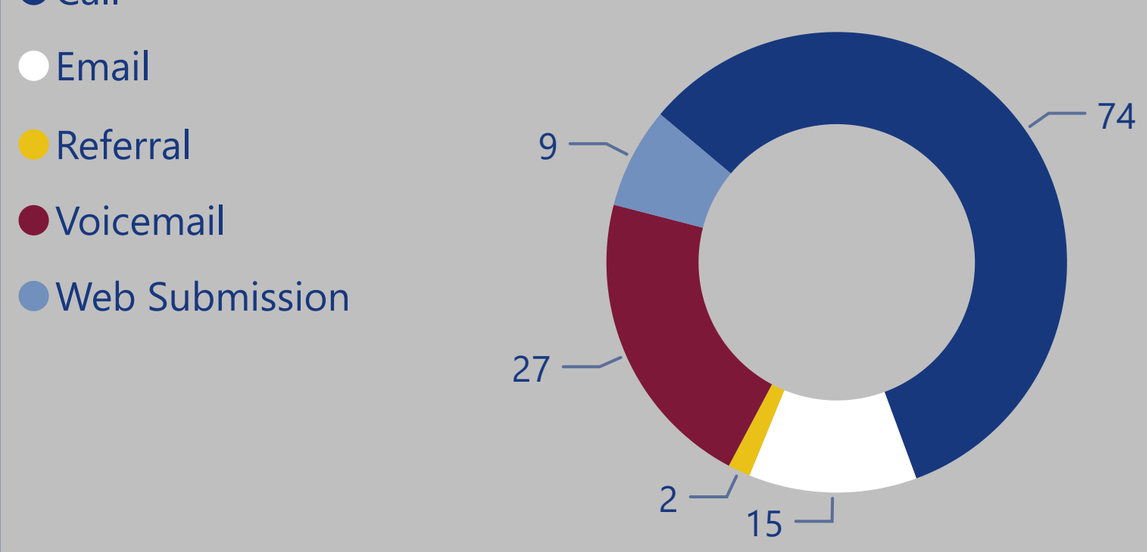
Case Resolution for Current and Prior FY



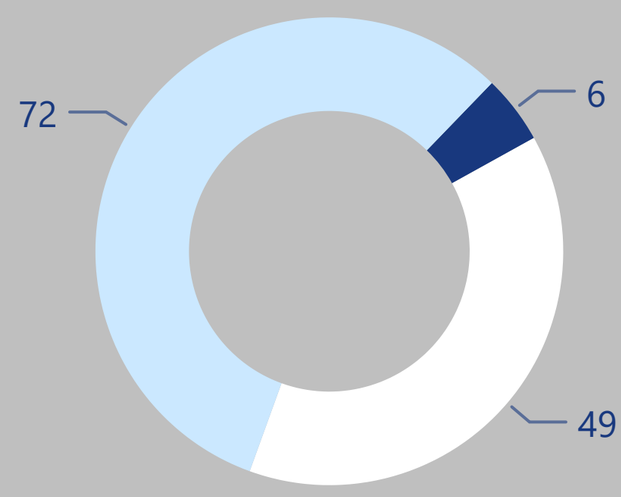
Complaints Received for Current and Prior FY



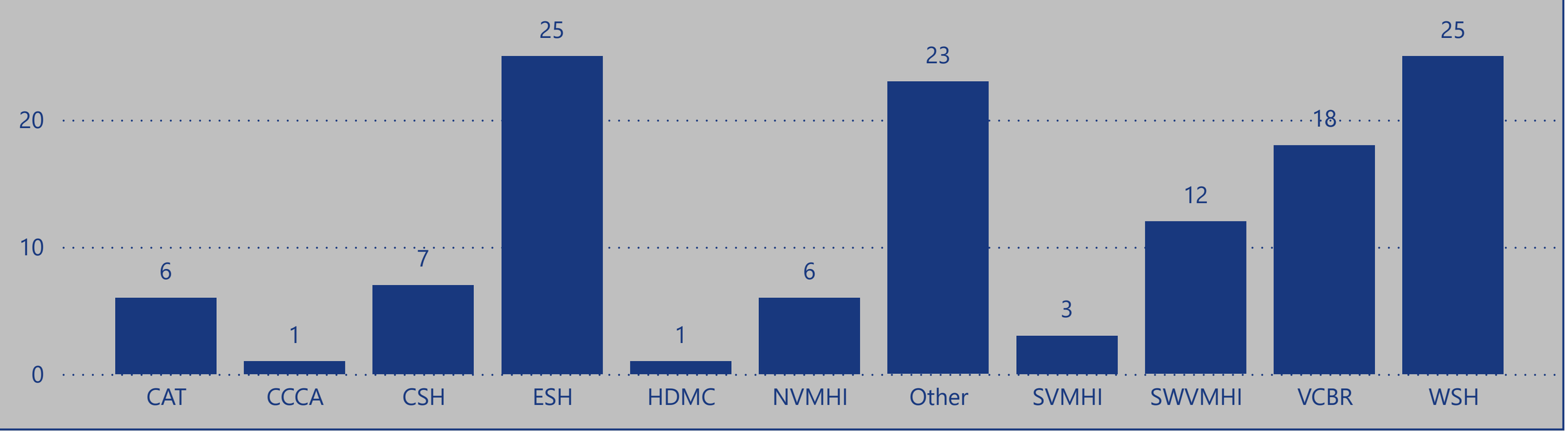
Complaint Intake for September



Complaint Disposition for September



Complaints by Locations Received for September



Number of Complaints Logged by Facility for the Prior Twelve Months

	FY 2026								FY 2027				To
DBHDS Facility	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	
CAT	6	8	6	9	9	5	7	15	7	4	6	6	8
CCCA	4	4	7		2	3	2	3	3		2	1	3
CSH	9	3	12	5	8	7	11	6	9	15	6	7	9
ESH	10	8	5	12	13	10	10	10	7	20	25	25	1
HDMC						2	1	2				1	
NVMHI	6	4	1	4	5	5	12	5	7	7	6	6	6
Other	7	5	3	12	12	7	7	19	11	19	12	23	1
PGH	3		1	3	3	3	3	3			1		2
SVMHI	5	3		5	4	9	6	4	5	2	1	3	4
SVTC		1	4	1			1	1					
SWVMHI	5	3	6	6	4	2	3	11	14	8	2	12	7
VCBR	18	28	26	36	21	27	24	20	16	27	24	18	2
WSH	18	6	28	11	11	21	16	8	12	25	18	25	1
Total	91	73	99	104	92	101	103	107	91	127	103	127	12

Legend

Number of Complaints	Color Key
1-9	Green
10-19	Yellow
20+	Red