

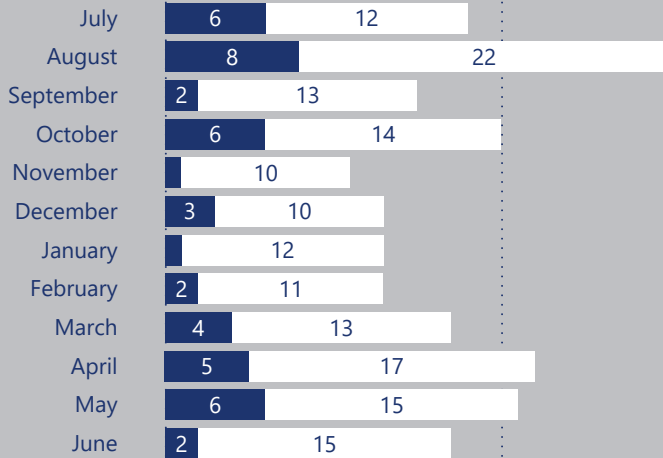
September 2025



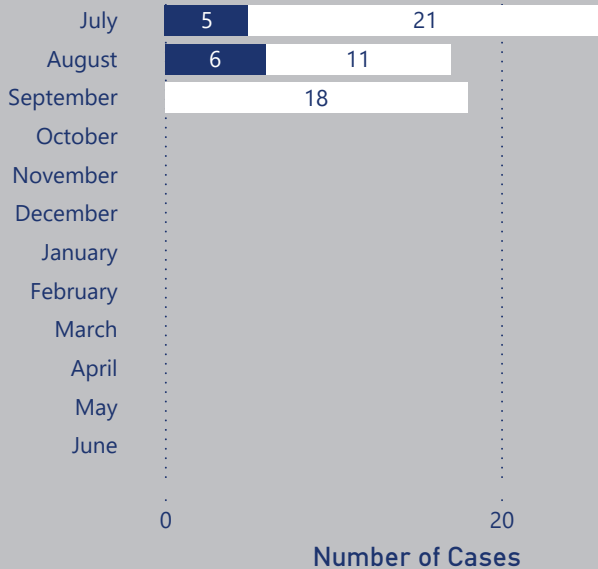
Case Resolution for Current and Prior FY

Outcome ● Substantiated ● Unsubstantiated

FY 2025

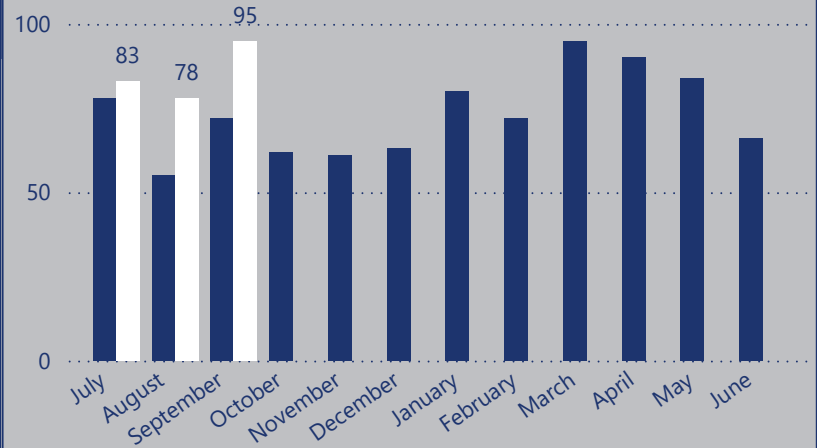


FY 2026

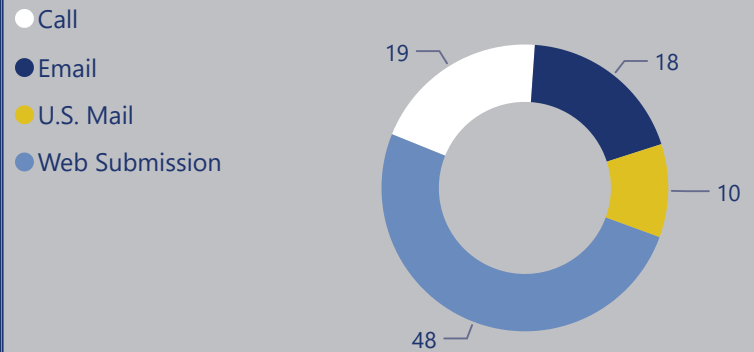


Complaints Received for Current and Prior FY

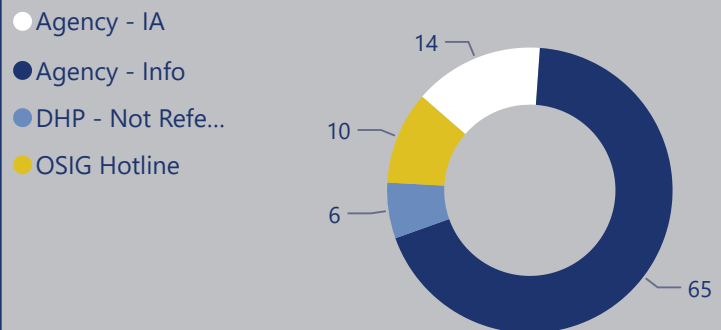
FY ● FY 2025 ● FY 2026



Complaint Intake for September



Complaint Disposition for September



Top Secretaries by Complaints Received in September

Secretary of Health and Human Resources	29
Secretary of Education	15
Secretary of Public Safety and Homeland Security	14
Secretary of Transportation	12
Total	70

Top Agencies by Complaints Received in September

Department of Social Services	13
Department of Corrections	10
Department of Health Professions	6
Department of Taxation	5
Total	34

Top Allegations for Complaints Received in September

Non-Compliance with Agency Policy	35
Inadequate Job Performance	30
Waste/Misuse of Funds	16
Improper Use of a Position	14
Safety/Security Concerns	11
Total	106

Number of Complaints Logged by Secretariat for the Prior Twelve Months												
Secretary ▲	FY 2025						FY 2026					
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Secretary of Administration	1		2	2	2	4	2	2	4	4		2
Secretary of Agriculture and Forestry			1				1	3		2	1	1
Secretary of Commerce and Trade		2			2	3		1	1	1	3	1
Secretary of Education	11	12	10	15	21	13	16	8	11	12	13	15
Secretary of Finance	4		1		1	3	2	4	4	3	3	6
Secretary of Health and Human Resources	13	12	10	16	19	20	18	27	12	19	23	29
Secretary of Labor	2	3	6	10	2	7	4	3	9	5	6	3
Secretary of Natural and Historic Resources	5	5	2	4		4	2		1	6	1	4
Secretary of Public Safety and Homeland Security	16	14	23	16	9	23	32	23	14	18	20	14
Secretary of Transportation	7	8	3	14	10	15	10	11	9	9	3	12
Secretary of Veterans and Defense Affairs		4	1	2	1	1	2	1		1	2	5
Total	59	60	59	79	67	93	89	83	65	80	75	92
	901											

Legend

Number of Complaints	Color Key
1-9	Green
10-19	Yellow
20+	Red