

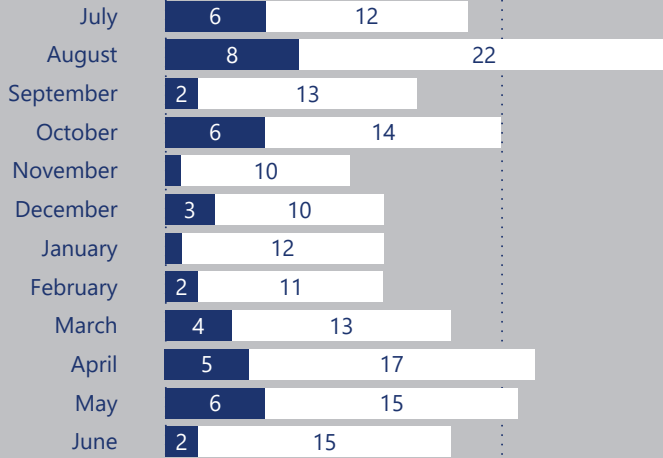
July
2025



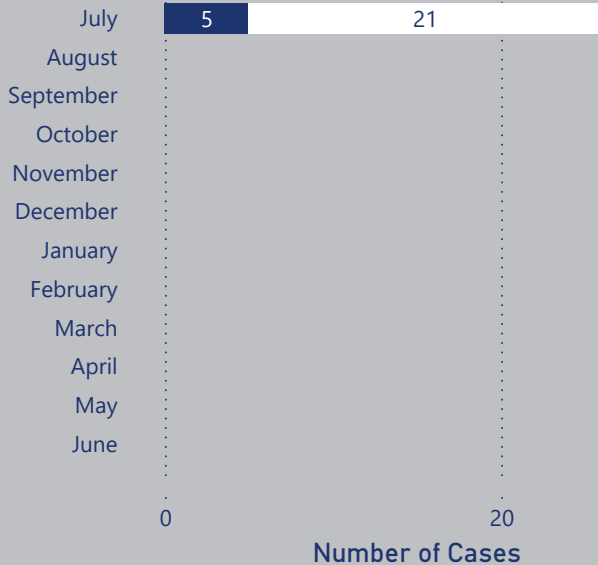
Case Resolution for Current and Prior FY

Outcome ● Substantiated ● Unsubstantiated

FY 2025

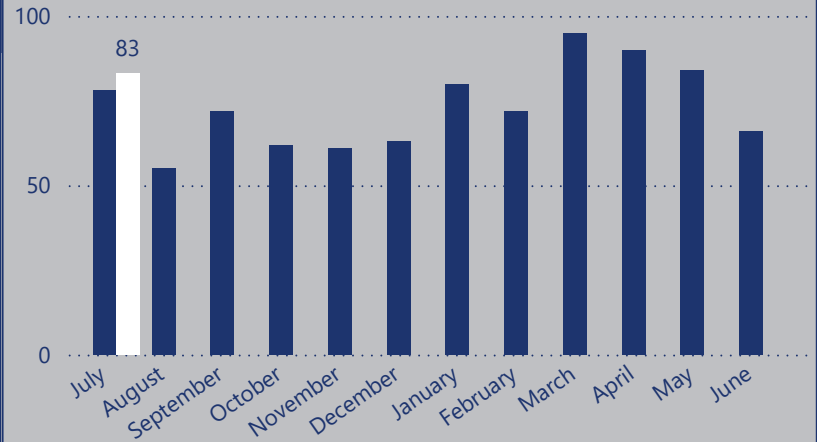


FY 2026



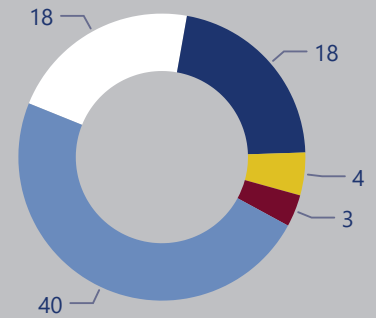
Complaints Received for Current and Prior FY

FY ● FY 2025 ● FY 2026



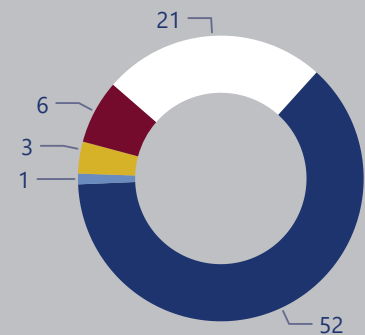
Complaint Intake for July

● Call
● Email
● U.S. Mail
● Voicemail
● Web Submission



Complaint Disposition for July

● Agency - IA
● Agency - Info
● DHP - Not Refe...
● OSIG Criminal
● OSIG Hotline



Top Secretaries by Complaints Received in July

Secretary of Health and Human Resources	19
Secretary of Public Safety and Homeland Security	18
Secretary of Education	12
Secretary of Transportation	9
Total	58

Top Agencies by Complaints Received in July

Department of Corrections	13
Department of Social Services	10
Department of Transportation	5
Department of Education	4
Virginia Employment Commission	4
Department for Aging and Rehabilitative Services	3
Total	39

Top Allegations for Complaints Received in July

Non-Compliance with Agency Policy	28
Inadequate Job Performance	21
Other	10
Waste/Misuse of Funds	10
Benefits Fraud	9
Total	78

Number of Complaints Logged by Secretariat for the Prior Twelve Months

Secretary	FY 2025												FY 2026					Total
	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul						
Secretary of Administration	1		1		2	2	2	4	2	2	4	4	4					24
Secretary of Agriculture and Forestry		1			1				1	3			2					8
Secretary of Commerce and Trade	2	2		2			2	3			1	1	1					14
Secretary of Education	14	23	11	12	10	15	21	13	16	8	11	12	12					166
Secretary of Finance		1	4		1		1	3	2	4	4	3	3					23
Secretary of Health and Human Resources	12	9	13	12	10	16	19	20	18	27	12	19	19					187
Secretary of Labor	4	3	2	3	6	10	2	7	4	3	9	5	5					58
Secretary of Natural and Historic Resources	5	6	5	5	2	4		4	2		1	6	6					40
Secretary of Public Safety and Homeland Security	9	14	16	14	23	16	9	23	32	23	14	18	18					211
Secretary of Transportation	3	8	7	8	3	14	10	15	10	11	9	9	9					107
Secretary of Veterans and Defense Affairs	1	1		4	1	2	1	1	2	1		1	1					15
Total	51	68	59	60	59	79	67	93	89	83	65	80	853					

Legend	
Number of Complaints	Color Key
1-9	Green
10-19	Yellow
20+	Red