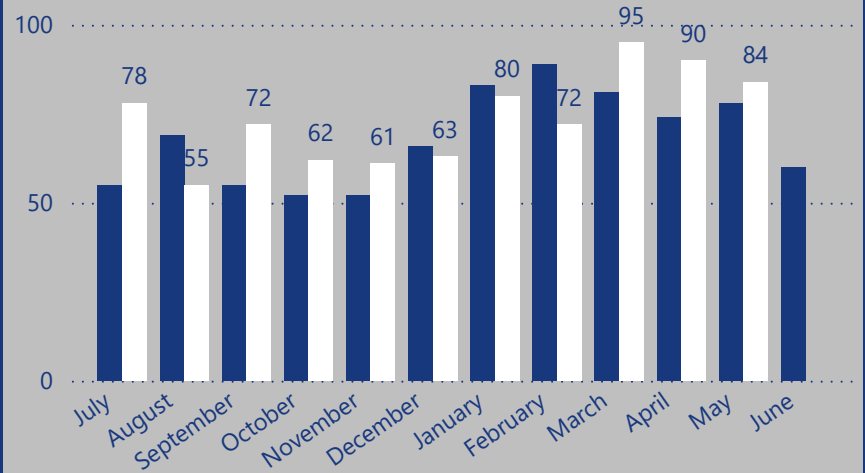


May
2025



Complaints Received for Current and Prior FY

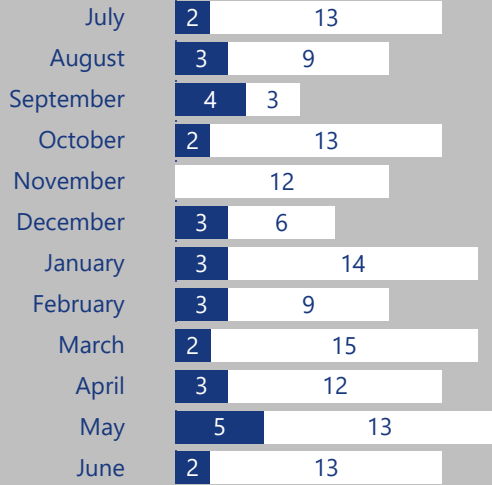
FY ● FY 2024 ● FY 2025



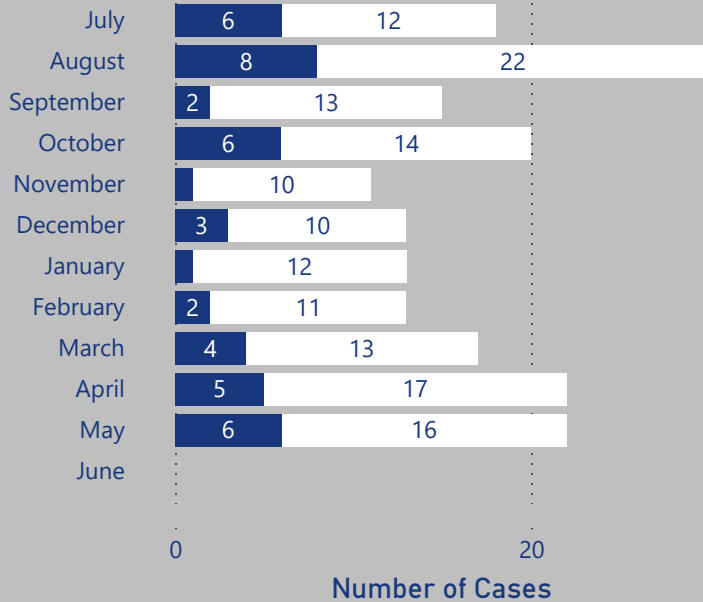
Case Resolution for Current and Prior FY

Outcome ● Substantiated ● Unsubstantiated

FY 2024

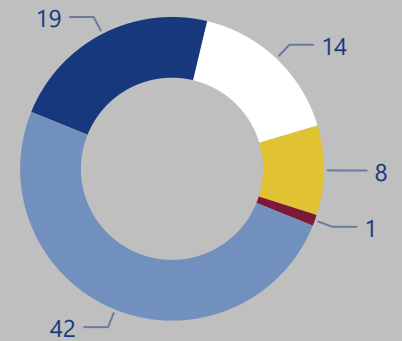


FY 2025



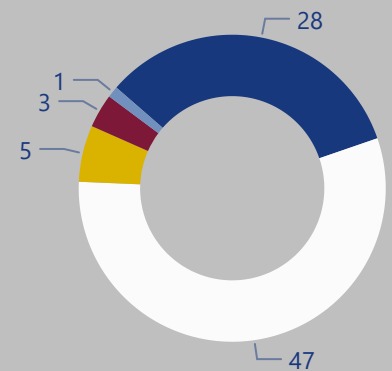
Complaint Intake for May

● Call
● Email
● U.S. Mail
● Voicemail
● Web Submission



Complaint Disposition for May

● Agency - IA
● Agency - Info
● OSIG Criminal
● OSIG Hotline
● OSIG Ombud.



Top Secretaries by Complaints Received in May

Secretary of Health and Human Resources	27
Secretary of Public Safety and Homeland Security	23
Secretary of Transportation	11
Secretary of Education	8
Total	69

Top Agencies by Complaints Received in May

Department of Corrections	17
Department of Social Services	10
Department of Transportation	10
Department of Behavioral Health and Developmental Services	8
Total	45

Top Allegations for Complaints Received in May

Non-Compliance with Agency Policy	36
Inadequate Job Performance	23
Time Abuse	17
Improper Use of a Position	16
Other	14
Total	106

Number of Complaints Logged by Secretariat for the Prior Twelve Months													
	FY 2024 FY 2025												Total
Secretary	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	
Secretary of Administration	3		1		1		2	2	2	4	2	2	19
Secretary of Agriculture and Forestry	1	1		1			1				1	3	8
Secretary of Commerce and Trade	2	3	2	2		2			2	3		1	17
Secretary of Education	11	13	14	23	11	12	10	15	21	13	16	8	167
Secretary of Finance				1	4		1		1	3	2	4	16
Secretary of Health and Human Resources	4	24	12	9	13	12	10	16	19	20	18	27	184
Secretary of Labor	4	3	4	3	2	3	6	10	2	7	4	3	51
Secretary of Natural and Historic Resources	1	3	5	6	5	5	2	4		4	2		37
Secretary of Public Safety and Homeland Security	14	14	9	14	16	14	23	16	9	23	32	23	207
Secretary of Transportation	13	9	3	8	7	8	3	14	10	15	10	11	111
Secretary of Veterans and Defense Affairs	1	3	1	1		4	1	2	1	1	2	1	18
Total	54	73	51	68	59	60	59	79	67	93	89	83	835

Legend	
Number of Complaints	Color Key
1-9	Green
10-19	Yellow
20+	Red