

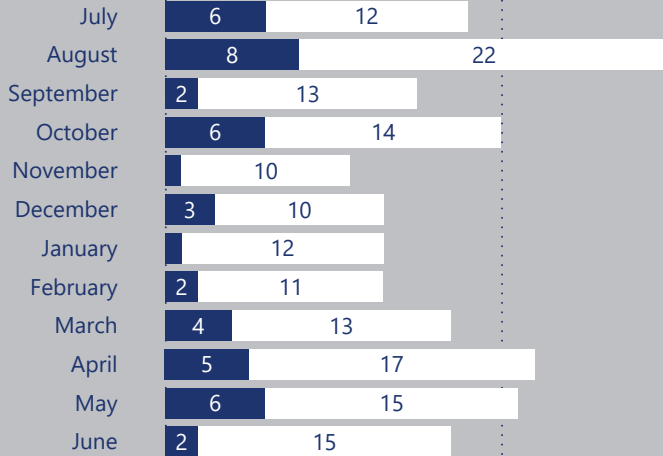
December 2025



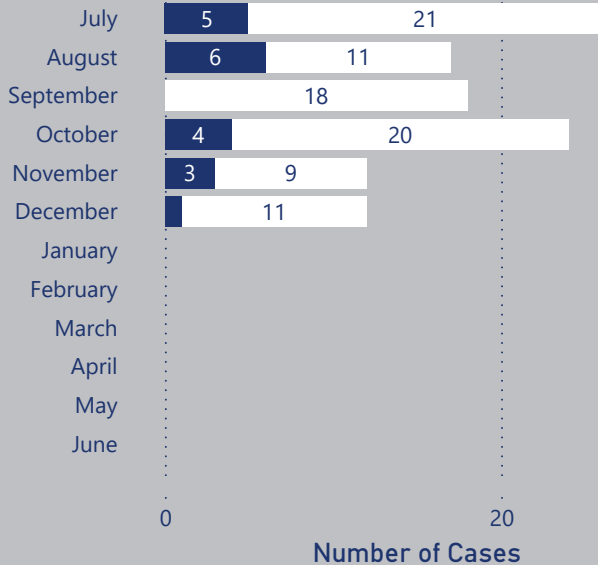
Case Resolution for Current and Prior FY

Outcome ● Substantiated ● Unsubstantiated

FY 2025

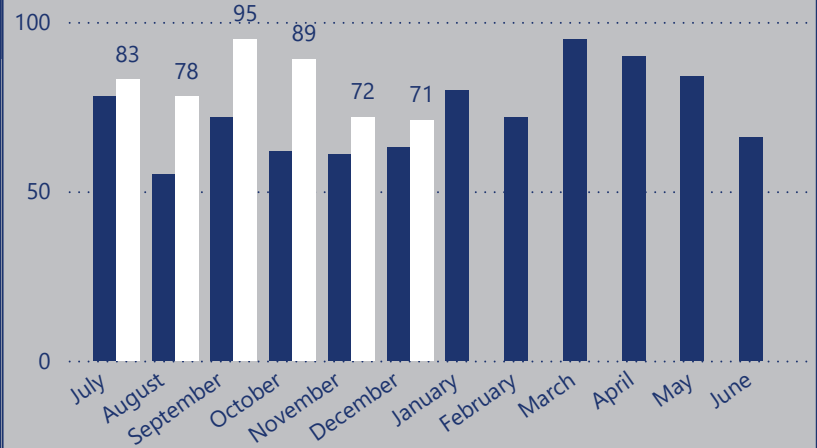


FY 2026



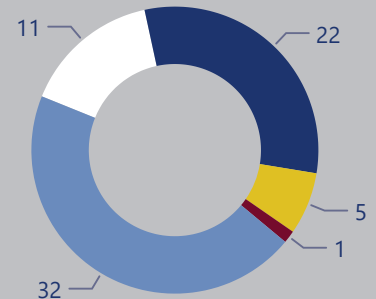
Complaints Received for Current and Prior FY

FY ● FY 2025 ● FY 2026



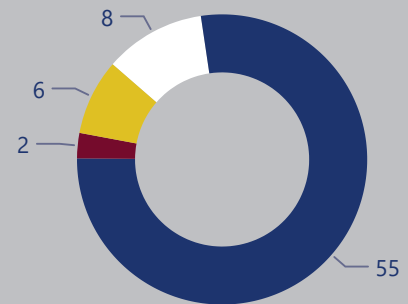
Complaint Intake for December

● Call
● Email
● U.S. Mail
● Voicemail
● Web Submission



Complaint Disposition for December

● Agency - IA
● Agency - Info
● OSIG Criminal
● OSIG Hotline



Top Secretaries by Complaints Received in December

Secretary of Health and Human Resources	34
Secretary of Public Safety and Homeland Security	14
Secretary of Labor	7
Secretary of Education	3
Secretary of Natural and Historic Resources	3
Secretary of Transportation	3
Total	64

Top Agencies by Complaints Received in December

Department of Social Services	26
Department of Corrections	11
Virginia Employment Commission	4
Department of State Police	2
Total	43

Top Allegations for Complaints Received in December

Non-Compliance with Agency Policy	26
Inadequate Job Performance	24
Benefits Fraud	11
Safety/Security Concerns	7
Other	6
Total	74

Number of Complaints Logged by Secretariat for the Prior Twelve Months												
Secretary	FY 2025					FY 2026					Total	
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Secretary of Administration	2	2	4	2	2	4	4		1	4	1	1
Secretary of Agriculture and Forestry				1	3		2	1	1			8
Secretary of Commerce and Trade			2	3		1	1	3	1	1	2	2
Secretary of Education	15	21	13	16	8	11	12	13	15	21	9	3
Secretary of Finance			1	3	2	4	4	3	3	6	2	3
Secretary of Health and Human Resources	16	19	20	18	27	12	19	23	29	30	27	34
Secretary of Labor	10		2	7	4	3	9	5	6	3	2	5
Secretary of Natural and Historic Resources	4			4	2		1	6	1	4	4	2
Secretary of Public Safety and Homeland Security	16	9	23	32	23	14	18	20	14	15	12	14
Secretary of Transportation	14	10	15	10	11	9	9	3	12	8	5	3
Secretary of Veterans and Defense Affairs	2	1	1	2	1		1	2	5		2	
Total	79	67	93	89	83	65	80	75	91	87	68	68
												945

Legend

Number of Complaints	Color Key
1-9	Green
10-19	Yellow
20+	Red