



COMMONWEALTH OF VIRGINIA
Office of the State Inspector General

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June 10, 2026

The Honorable Abigail Spanberger
Governor of Virginia
P.O. Box 1475
Richmond, VA 23219

Dear Governor Spanberger,

The Office of the State Inspector General (OSIG) conducted an unannounced inspection of Cold Springs Correctional Unit #10. This report includes a summary of the factors listed in *Code of Virginia* § 53.1-17.6 (B), recommendations, safety and compliance classification, recommended timeline for the next inspection, and the Virginia Department of Corrections (VADOC) response to the inspection.

Inspection Report: Cold Springs Correctional Unit #10
March 19, 2026, at 9:47 a.m.

Background

Cold Springs Correctional Unit #10 is a Level I minimum-security facility located in Greenville, Virginia. Inmates at the facility may be assigned to various work details within the facility or in the community, including Virginia Department of Transportation work crews, greenhouse operations, farm work, kitchen and dining services, and houseman/porter duties. The facility has an operational capacity of 100 male inmates. At the time of inspection, 51 male inmates were housed at the facility. The facility currently does not have a Restorative Housing Unit.

Inspection Scope

The inspection was not intended to assess compliance with legislative or regulatory requirements, nor assess compliance with VADOC policies, though both were considered where relevant. The facility tour was completed with the Superintendent, Lieutenant and Major. The

inspection included a walkthrough of the facility, observation of operations and discussions with facility staff and inmates. The areas examined during this inspection included administration, basement, laundry area, food services, medical unit, housing, educational and vocational programming, and visitation.

The inspection methodologies employed during the assessment were multifaceted and designed to provide a comprehensive understanding of the facility's operations and environment. The inspection team used a variety of methods to gain an understanding of daily life and operations at the facility. These included inquiries and conversations with staff and inmates, as well as extensive on-site observations. Inspectors observed how staff and inmates interacted and paid attention to how procedures were followed throughout the facility.

To complement on-site observations, the inspectors reviewed a range of facility documents. These included a food establishment inspection report, records of completed and pending work orders, data on counselor and educational program enrollments and completions, and current recreation schedules. This documentation offered valuable context and deeper insight into the facility's operations and compliance practices.

Complaint, Grievance, and Administrative Remedies Procedures

Inmates have access to the facility's complaint, grievance, and administrative remedies process. Standardized forms for submitting complaints or grievances are available at the officer post located between the two housing units. Completed grievance forms can be submitted via secure drop boxes, which are in the basement. The inmate grievance procedure requires inmates to exhaust all administrative remedies by initially attempting to resolve issues informally through verbal communication with staff, and, if unresolved, by submitting an informal complaint within 15 days. A receipt is issued within two working days. If no response is received within 15 days, or if the response is deemed unsatisfactory, the inmate may file a regular grievance, which is also receipted within two working days.

Emergency grievances receive an immediate receipt and must be resolved within eight hours. Inmate allegations of sexual abuse or sexual harassment are received and documented by staff through anonymous submissions, third-party reports, verbal or written complaints, or the standard grievance process. Staff must immediately report any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment to the Facility Unit Head and the PREA Compliance Manager. Since the creation of the OSIG Ombudsman Unit, several complaints submitted to OSIG have been addressed; however, one remains open pending a resolution.

Educational and Rehabilitative Programming

The facility provides a comprehensive range of educational, vocational, and reentry-focused programs designed to promote skill development and support successful community reintegration. Educational offerings include GED preparation; cognitive-behavioral programs such as Thinking for a Change, Anger Management, Inside Out Dads, and Decision Points; and laptop-based instructional modules. Vocational training opportunities include certifications in Wastewater operations, ServSafe food safety, and forklift operations. Eligible inmates may also engage in work-based learning assignments within the facility. In addition, the facility reported that HVAC vocational training and a vineyard are planned for future implementation.

Food Services

The facility contains one cafeteria for inmate dining. During the lunch period, inspectors observed the meal distribution process and noted that meals were served on divided compartment trays in satisfactory condition. The lunch meal on the day of inspection included peanut butter and jelly, tuna, bread, carrots, dates, and chips. Coolers are utilized to transport cold meals to inmates assigned to work outside the facility.

Kitchen workers were observed wearing appropriate personal protective equipment, including gloves and hair nets. The facility produces its own bread, and a cleaning schedule is posted on the dining hall bulletin board. Vegetables used in meal preparation are sourced from the on-site greenhouse. A dedicated staff dining area is in the administration building. The facility also maintains two exterior coolers. Inspectors were informed that the chill blaster is currently out of service, and the facility is awaiting a replacement part for repair. Inspectors were unable to confirm the information upon review of the available open work orders.

Housing

The facility consists of a single housing unit divided into two pods, North Side and South Side. The dormitory-style housing is equipped with ceiling fans, as the facility does not currently have air conditioning. Windows equipped with security bars were observed open during the inspection to provide additional ventilation. Each housing pod is equipped with televisions, telephones, JPay stations, video kiosks, and bulletin boards. The housing unit also contains an iron and ironing board, microwave, and restroom facilities, while the shower areas are located on the basement level. The facility also includes three holding cells and one cool-down cell.

Personal laundry is completed by a laundry attendant using washers and dryers located in a separate building. During the inspection, laundry services were observed in active use. A water leak was noted on the floor beneath one of the washing machines.

Basement

The basement level of the facility serves as a multi-purpose activity area that includes indoor recreation space, classrooms, additional restroom facilities, and the facility library. The recreation area is furnished with tables, exercise equipment, and pool tables. Showers are also located on this level. During the inspection, inspectors noted that two of the showers were inoperable due to missing control knobs. Also, dust accumulation was observed on the exhaust fans, indicating that routine cleaning and maintenance of ventilation equipment may not be occurring as required. The buildup presents a potential hygiene concern and may reduce the efficiency of the ventilation system if not addressed.

Medical

The medical unit at the facility serves as a structured clinical environment that provides care for both routine and chronic health needs of the inmate population. The unit is equipped with a medical bed/chair, and daily and emergency sick call services are conducted. Pill calls are completed in accordance with the facility's established schedule to ensure timely medication administration. The facility staffs a Licensed Practical Nurses and a Registered Nurse, with a physician on-site every other week. The clinical team oversees chronic care services and develops individualized treatment plans for inmates requiring ongoing medical management. The medical staff also provides support to the neighboring Community Corrections Assistance Program. Laboratory services are performed as needed, and the facility contracts with an outside provider to conduct diagnostic imaging, including X-rays and ultrasounds. Optometry services are provided through monthly on-site visits. Dental services are delivered through a combination of on-site clinics and external referrals. Jet Dental conducts quarterly on-site dental clinics, and inmates requiring additional or specialized dental care are transported to Beaumont Correctional Center.

Safety and Security

The facility uses standard safety and security practices, including restricted access, perimeter patrols, and internal monitoring throughout the facility. The facility operates 23 fixed cameras; however, no pan-tilt-zoom cameras are in use. Additional security cameras are needed to adequately monitor the facility's perimeter and remote work areas, including the greenhouse farm, facility entry and exit points, and parking lots. Facility staff reported several existing cameras are outdated and require replacement. Although the facility does not have exterior perimeter cameras, security staff conduct perimeter checks multiple times each shift to ensure the security of the grounds. In addition to routine security patrols, the facility is secured with razor wire on perimeter structures, a security fence reinforced with razor wire, barred windows, and electronically controlled gates that allow for remote locking and unlocking. Fire extinguishers observed during the inspection were current and properly tagged, showing adherence to fire safety codes, routine maintenance, and recordkeeping.

Visitation

The visitation area is a large multipurpose room that is also utilized for dental clinics and religious services. Visitors enter through a separate entrance and proceed through metal detection and cellphone detection equipment. The facility enforces strict security procedures throughout the visitation process. The visitation room contains eight seating areas furnished with tables and chairs. Visitors use a restroom located on the upper level of the administration building. The facility does not offer non-contact visitation; all video visits are conducted within the housing units.

Additional Information

As validated by the Department's Research Unit on March 27, 2026:

- **Staffing:** The facility employed 15 security staff and 14 non-security personnel at the time of the inspection, with four vacancies. One staff member received disciplinary action within the past year. The average tenure of correctional staff was 12.8 years. *VADOC provided the staff-to-inmate ratio at the facility; however, due to security concerns, this information will not be publicly reported.*
- **Lockdowns:** Over the past three years, the facility underwent six lockdowns, with the most recent scheduled full lockdown occurring on August 12, 2025, and ending the same day. Between March 20, 2025, and March 19, 2026, there were two lockdowns. No instances of over-detention among inmates were reported at the facility.
- **Physical/Sexual Assaults/Deaths:** Between March 20, 2025, and March 19, 2026, the facility reported no serious physical assaults and no incidents involving a sexual component among staff or inmates. A review of the three-year period from March 20, 2023, through March 19, 2026, also showed no serious physical or sexual assaults. The facility recorded zero inmate deaths and zero staff deaths during both the most recent one-year review period and the corresponding three-year period.
- **Visitations:** Between March 20, 2025, and March 19, 2026, the facility scheduled 780 in-person visitations, with no denials during that period. The facility also scheduled 1,681 video visitations and reported zero video visitation denials.

Recommendations

Based on observations made during the inspection, OSIG recommends the following:

- Consider installing security cameras around the perimeter of the facility to adequately observe movement, deter unauthorized activity, and ensure the safety and security of the premises.

- Repair the inoperable showers in the basement and replace the missing control knobs to ensure all shower units remain fully functional and available for inmate use.
- Identify and repair all water leaks within the laundry room area to include the leak beneath the washing machine.
- Conduct institutional duct cleaning to remove any dust, dirt or allergens, which may impede air flow.

Inspectors Comments

We appreciate the cooperation and support provided by the facility's leadership and staff throughout this inspection. The inspection team noted a positive and professional rapport between staff and inmates, reflecting a well-maintained, respectful, and constructive facility environment.

Facility Classification

Tier III – The facility has adequate conditions of confinement and programming options requiring a subsequent inspection within 36 months.

Virginia Department of Corrections Response

The VADOC appreciates the thorough inspection of Cold Springs Correctional Unit and welcomes the opportunity to work with OSIG to identify areas of improvement. All recommendations have been addressed as set forth below:

The facility has recently collaborated with the Information Technology Unit's (ITU) Security Technology Team (STT) to review and evaluate a security enhancement plan. The plan identifies areas throughout the facility that would benefit from the installation of additional security cameras in an effort to improve surveillance coverage, strengthen security operations, and enhance the safety of both staff and inmate population.

The facility will repair the inoperable showers located in the basement area and replace all missing control knobs to ensure that all shower units remain fully functional and available for inmate use. Due to budgetary constraints, the necessary materials and replacement parts will be ordered at the beginning of the new fiscal year. Upon receipt of the required supplies, repairs will be completed by September 30, 2026.

Identified and repaired all water leaks within the laundry room area, including the leak located beneath the washing machine. These repairs were completed to prevent further water intrusion, maintain a safe and sanitary environment, and ensure the continued functionality of the laundry operations for the inmate population.

All housing unit fans and exhaust fans were thoroughly cleaned to improve sanitation and promote a healthy living environment within the facility. In addition, a monthly preventative

maintenance and cleaning schedule has been established and implemented to ensure these areas remain clean and sanitary on an ongoing basis. Cleaned all housing unit fans and exhaust fans to ensure sanitary conditions within the facility.

The VADOC appreciates OSIG's recognition of the professionalism, cooperation, and support provided by staff throughout the inspection process. VADOC remains committed to continuous improvement and will continue to implement enhancements that support safe, secure, and effective operations while upholding the standards reflected in OSIG's Tier III classification.

OSIG's appreciates the assistance provided by the Virginia Department of Corrections during this inspection. Please contact me with any questions at 804-625-3255 or corrine.louden@osig.virginia.gov.

Sincerely,

A handwritten signature in dark ink, appearing to read "Corrine A. Loudon", with a stylized, flowing script.

Corrine A. Loudon
Chief Deputy Inspector General

cc: The Honorable Bonnie Krenz-Schnurman, Chief of Staff to Governor Spanberger
Jay Jones, Attorney General of Virginia (via Chief of Staff Nicky Zamostny)
Travis Hill, Chief Deputy Attorney General of Virginia
Senate Committee on Rehabilitation and Social Services
House Committee on Public Safety
Corrections Oversight Committee
Joseph Walters, Director, Virginia Department of Corrections
Jermiah Fitz, Chief Deputy Director, Virginia Department of Corrections